

Claims Solutions



NEXT BEGINS NOW

Current Issues

CLAIMS ARE GETTING LARGER AND MORE COMPLICATED

- Wordings are innovating, covering new risks with deeper, broader exposure.
- Placements can be complex with a large number of subscribing underwriters.
- Globalisation of business creates complex supply chains and interdependencies.

INSURERS' DUE DILIGENCE IS INCREASING

- Competitive premiums and transitioning market conditions create claims scrutiny pressures.
- More experts are involved in the process creating delays and disputes on facts, quantum, and coverage.

Successful claims do not happen by accident. They are managed professionally and proactively from start to finish. Detailed claims preparation, exacting project management, tenacious negotiation, clear strategy, and diplomatic relationship management are all pivotal to achieving success.

Our Capabilities

We have encountered and solved some of the world's largest and most complex claims to date. Our team is solutions focused not process orientated, enabling us to design the right solution for our clients, whatever the claim scenario.

Certainty, Straight Talking Advice, Speed/Agility, and Direction: We know what you value when a disaster strikes. Our Claims Solutions Team is positioned to deliver this value across all elements of major loss management in one seamless solution.

Project Management: From day one, we listen to you to understand your key drivers and build a project plan from deliverables and milestones through to claims resolution, putting you in charge every step of the way.

Claims Preparation: Our team of adjusters, accountants, engineers, and lawyers are experts at building your claim to ensure all losses are captured and presented in the optimum way.

Coverage Analysis: We analyse all available coverage options, anticipating hurdles and setting a path to avoid them before they are raised.

Market Management: Our deep market relationships enable us to corral and galvanize multiple markets behind a course of action.

Settlement Negotiation: We are creative negotiators, skilled in making sure your success factors are realised.



For further information, please contact

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