

MARSHCONNECT

MEMORANDUM OF INSURANCE / ONLINE CERTIFICATE REQUESTS



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SMART WAYS TO MANAGE REQUESTS FOR EVIDENCE OF COVERAGE

THE CHALLENGE:

- Do you have frequent demands for evidence of coverage that could be satisfied without issuance of a certificate?
- Are your requests often urgent, with a need to support critical business?
- Do you have standard process to ensure that your coverage and policies are reflected in the certificates you issue?

THE SOLUTION:

MEMORANDUM OF INSURANCE (MOI)

Memorandum of Insurance is a simple way to provide online evidence of coverage to vendors, suppliers, customers, and other third parties, avoiding the administrative effort and obligations of certificates.

FEATURES

- MOI is a generic snapshot of current coverage with no obligations to amend coverage or provide notice of cancellation to the viewer.
- MOI can be easily shared with interested parties via a simple link, ensuring each viewer understands and accepts the terms of viewing.
- An MOI can replace a certificate for many simple scenarios where evidence of coverage is requested. It also can simplify risk management and administration requirements — there is nothing to request or cancel.

MEMORANDUM OF INSURANCE					
<small>This Memorandum is issued as a matter of information only to authorized viewers for their internal use only and confers no right or obligation. This Memorandum does not amend, extend or alter the coverage described below. This Memorandum may only be distributed within an authorized viewer and may only be used and viewed by an authorized viewer for its internal use. Any other distribution of this Memorandum without the consent of Marsh is prohibited. "Authorized viewer" shall mean an entity or person named herein to access this Memorandum via https://online.marsh.com/marshconnectpublic/marsh2/public/moi?cid=... information contained herein is as of the date referred to above. Marsh shall be under no obligation to update such information.</small>					
PRODUCER			COMPANIES AFFORDING COVERAGE		
Marsh USA Inc. ("Marsh")			Co. A Zurich Insurance		
INSURED			Co. B Chartis		
The Demo Company 1166 Ave. of Americas New York, NY New York 10036 United States			Co. C		
			Co. D		
COVERAGES					
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CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE	POLICY EXPIRATION DATE	LIMITS IN USD UNLESS OTHERWISE NOTED
A	GENERAL LIABILITY	GL1234567	01-APR-2015	01-APR-2016	GENERAL AGGREGATE
B	Commercial	PL3456789	01-APR-2015	01-APR-2016	PRODUCTS - COMP/OP

Memorandum of Insurance / Online Certificate Requests

WHO IT'S FOR

- Certificates: For organizations seeking online ways to standardize certificate issuance
- MOI: For organizations with a high volume of requests for evidence of coverage that can be satisfied via online access to your generic insurance information

** Available to U.S. clients only*



THE SOLUTION:

ONLINE CERTIFICATE REQUESTS

The Marsh Portal provides a central online access point to intake certificate requests that ensures a comprehensive, accurate, and swift production of a certificate, all in accordance with your policies of record.

FEATURES

- The Marsh Portal offers a standardized process for 24/7 entry of requests.
- Certificates are requested via a comprehensive form that handles a wide range of coverages and scenarios.
- Requests are transmitted to a dedicated certificate-handling unit as part of Centralized Operations in Austin, Texas who has your insurance policy information and certificate issuance procedures on file.
- Regular requests are handled within 24 hours.
- Urgent/rush requests received via email are processed within one hour between 7 a.m. to 8 p.m. CST, Monday through Friday.
- Coverage for rush and emergency requests are available on most company holidays.

MARSH US OPERATIONS CENTER OPEN

7 A.M. TO 8 P.M. CST
MONDAY THROUGH FRIDAY

24 HOURS
STANDARD REQUESTS

1 HOUR
RUSH REQUESTS

THE CERTIFICATE ISSUANCE PROCESS





For more information on Memorandum of Insurance or Online Certificate Requests, please contact your client executive or visit our website at <http://marsh.com/clientmarkettech>.

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