

Navigating the Pandemic Response Cycle

Helping you every step of the way.

[Stay informed with the latest insights here.](#)



Key Considerations and How We Can Help

How do we keep our people safe?	How will this impact our business?	How do we manage recovery?
<p>Safeguard staff Crisis and business continuity plan deployment or rapid iteration. Mental Health and Wellbeing: Staff workshops, training, risk reviews</p>	<p>Quantification Potential spread and financial impact.</p>	<p>Preparing claims Advocacy and support for business interruption, travel, event cancellation to trade credit claims.</p>
<p>Communicate/collaborate Information management and crisis communications.</p>	<p>Supply chain risk/restructure At-risk products/services.</p>	<p>Resilience re-design Business continuity & crisis management re-planning for what happens next.</p>
<p>Optimize Benefits Managing employers' liability with remote working: HSE, mental health & wellbeing, Employee assistance programs.</p>	<p>Crisis response Response team mobilisation and support.</p>	<p>Supply chain rebuilding Remapping and hardening to embed future resilience.</p>
<p>Workforce safety Safe work practices in critical industries.</p>	<p>Cashflow interruption Financial Feasibility Study, impact & scenario planning. Cost of retaining talent vs redundancies and rehiring on recovery.</p>	<p>Risk Profile Changes Cyber in the new world, risk appetite, non-damage business interruption.</p>
<p>Stakeholder advocacy Community & stakeholder engagement.</p>	<p>Protect the core Key risk identification supply chain review.</p>	<p>Pandemic modelling Modelling impact on financial objectives for a range of scenarios.</p>
<p>Employee Assistance Programs Direct counselling to employees to enhance the emotional, mental and general psychological wellbeing of all employees.</p>	<p>Resilience hardening People, premises, technology. Readiness review and stress testing.</p>	<p>Consumer solutions Engage with customers through value-added, aligned insurance offerings to your products.</p>
<p>Return to Work Support A panel of health professionals focus on achieving exceptional Return to Work or Redeployment outcomes.</p>	<p>Scenario planning "War-gaming" effects of government response scenarios.</p>	

We're ready to help. Contact your Marsh representative now.

Marsh is one of the Marsh & McLennan Companies, together with Guy Carpenter, Mercer and Oliver Wyman. This document is not intended to be taken as advice regarding any individual situation and should not be relied upon as such. The information contained herein is based on sources we believe reliable, but we make no representation or warranty as to its accuracy. Marsh shall have no obligation to update this publication and shall have no liability to you or any other party arising out of this publication or any matter contained herein. Any statements concerning actuarial, tax, accounting or legal matters are based solely on our experience as insurance brokers and risk consultants and are not to be relied upon as actuarial, tax, accounting or legal advice, for which you should consult your own professional advisors. Any modeling, analytics, or projections are subject to inherent uncertainty, and the Marsh Analysis could be materially affected if any underlying assumptions, conditions, information, or factors are inaccurate or incomplete or should change. Marsh makes no representation or warranty concerning the application of policy wording or the financial condition or solvency of insurers or re-insurers. Marsh makes no assurances regarding the availability, cost, or terms of insurance coverage. Marsh's service obligations to you are solely contractual in nature. You acknowledge that, in performing services, Marsh and its affiliates are not acting as a fiduciary for you, except to the extent required by applicable law, and do not have a fiduciary or other enhanced duty to you.

Copyright © 2020 Marsh LLC. All rights reserved. www.marsh.com PH20-0532