This page provides information on overseas travel insurance that can be applied for after entering Japan. Application procedures will be sent via a reminder email before the Games (At present, you cannot be applied for the insurance policy).

JAPAN TRAVEL INSURANCE ~ TOKIO OMOTENASHI POLICY ~



Make it a safe trip!

- * TOKIO OMOTENASHI POLICY is a pet name for overseas travel insurance exclusively for foreign visitors to Japan, recommended by the World Masters Games 2021 Kansai.
- * This product is an insurance policy that compensates for the cost of treatment and transportation to your home country in case of injury or illness in Japan.

1. What would you do at times like these?







Cannot make yourself understood



Theft or loss of a passport or credit card



Cannot connect to the Internet

In such cases, Tokyo Marine Nichido will support you with five services!!

2. Services provided

(1) Cashless medical service

We will refer you to hospitals according to the symptoms of your injury or illness! Tokyo Marine Nichido will pay the medical treatment costs and medication fees directly to hospitals and pharmacies! * 1



(2) Interpretation service by phone

We offer interpretation services in English, Chinese, and Korean, so you can feel reassured when you visit a doctor! * 2



(3) Transfer service for the sick and injured, etc.

We will support you with our transfer service to hospitals in your country or your own home! * 3



(4) Travel protection

We also provide various services related to "Support in the case of passport/credit card loss/theft," "Transfer reservations and arrangements between airports and hotels," "Transmission of messages to customers' families overseas, etc.," and "Provision of travel related safety information."



(5) TOKIO OMOTENASHI App

The TOKIO OMOTENASHI App is a smartphone application that enables you to use convenient functions such as "Free Wi-Fi" and "Translation," etc. * 4

(The "Free Wi-Fi" and "Translation" functions can be used for seven days, commencing from the start of use. In addition, these functions may not be available depending on your smartphone model.)



- *1 This service enables customers to receive treatment without paying the treatment costs at hospitals, etc., by contacting a service provider affiliated with Tokyo Marine Nichido in advance and obtaining approval from the hospital or pharmacy.

 *2 A service provider affiliated with Tokyo Marine Nichido provides an interpretation service by means of three-way calls via telephone or videophone. It
- *2 A service provider affiliated with Tokyo Marine Nichido provides an interpretation service by means of three-way calls via telephone or videophone. It can also be used at restaurants and hotels, etc.
- *3 A service provider affiliated with Tokyo Marine Nichido will arrange the transfer companies and procedures at the airport, etc.
- *4 To use these functions, you need to download the app and make some initial settings with an ID and password that will be sent after the contract is concluded.

3. Compensation plan

The compensation plan is as follows (The compensation items and insurance benefit cannot be changed.)

Compensation item	Security special contract for treatment/transportation costs (for foreigners visiting Japan)
Insurance benefit	10,000,000 yen

< Examples of insurance premium>

Period of coverage	Insurance premium
3 days	1,540JPY
4 days	1,860JPY
5 days	2,190JPY
6 days	2,520JPY
7 days	2,820JPY
14 days	4,640JPY
21 days	6,160JPY

Please note that the compensation items, insurance benefit, and insurance premium are subject to change without notice.

4. Application flow

Application procedures will be made after entering Japan. The procedures will be sent via a reminder email before the Games (At present, you cannot take out the insurance policy).

Agent



Underwriting insurance company

