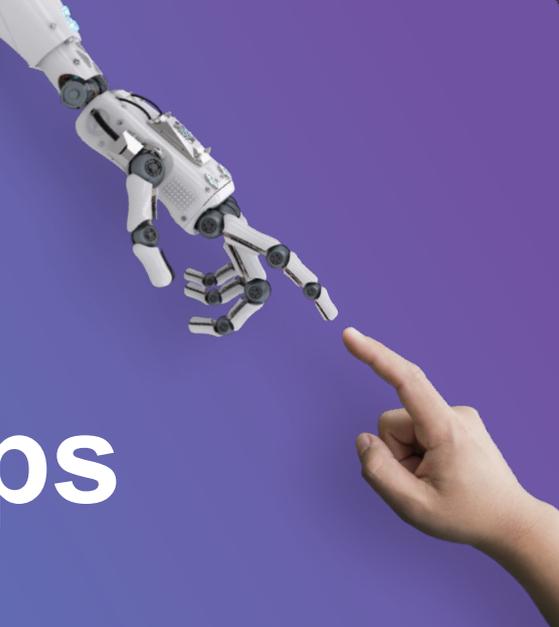


your retirement benefits, at your fingertips



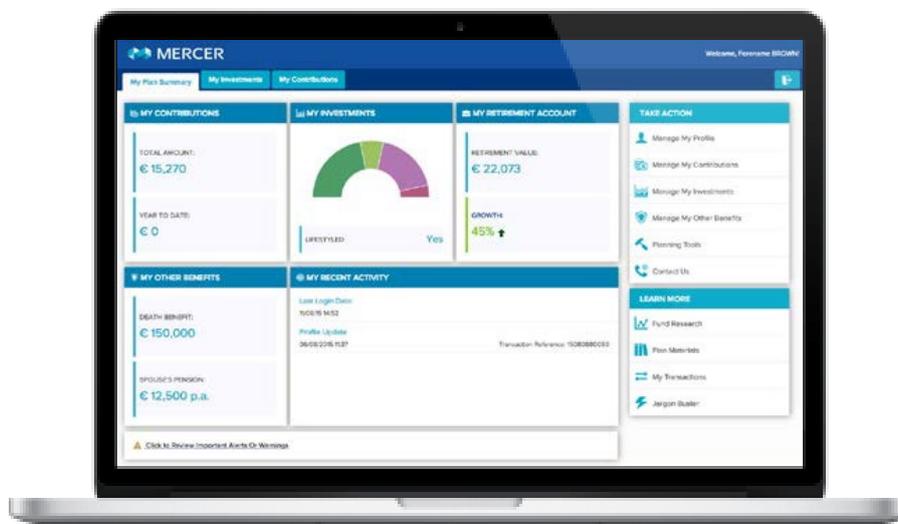
Mercer OneView is your one stop shop for monitoring and managing your retirement benefits online. Log on to your secure personal account and make tomorrow, today.

What you can see

- The latest value of your Retirement Account
- Your contribution history
- Your current investment arrangements and growth summary
- A history of any recent transactions
- Documents and links to resources explaining your Plan

What you can do

- Select your contribution rates
- Select your AVC contribution rates
- Make investment choices
- Get a projection of your benefits at retirement
- Estimate how much you need to contribute in order to target a specific benefits package
- Update your personal details



Please note that the specific functionality available to you on Mercer OneView will depend on the rules and administrative arrangements for your Plan. Not all of the functions described above may be available to you. Please contact the JustASK member helpline if you have any queries.

Accessing Mercer OneView

Logging on

Step 1

- Visit merceroneview.ie

Step 2

- Enter your Employer Code
- Click **next**

Step 3

- Enter your **Employee ID**
- Enter your **Personal Access Code (PAC)**
- Click **submit**

First time to log on?

Your initial PAC will be posted to your home address or made available to you at work.

If this is your first time logging on to Mercer OneView you may be asked to register security information before you can access the site. This security information will allow you to reset your PAC online should you forget it in the future.

Difficulties logging on?

If you attempt to log on unsuccessfully three times, you will be temporarily locked out of the site for a period of five minutes, after which you can attempt to log on in the normal way.

If you have forgotten or lost your PAC, click Request a new PAC under the login fields on Login **Step 2** to reset your PAC online.

You can then select whether you would like your new PAC to be sent via email or post. If we do not hold your email address on file you can contact the JustASK member helpline to request that a new PAC be sent to you.

For security reasons printed PACs cannot be given out over the phone, if you wish for your new PAC to be posted to you please allow time for delivery.

Need Help?

Mercer's JustASK member helpline are on hand to answer your questions and provide technical support.

Phone: +353 (0)1 411 8505

(Press 3 for Pension Plans)

Web: JustASKmercer.com

The JustASK phoneline is available weekdays, 09.00 – 17.00, excluding public holidays.



As a security measure, you will be automatically logged out after seven minutes of inactivity.

If this happens to you, simply log on again to regain access to the site.



Visit Mercer OneView
merceroneview.ie

WATCH THESE VIDEOS TO FIND OUT MORE:

